

COMPUTING AT BENTLEY

While attending Bentley, it is essential that students have a laptop computer to complete academic work.

IT Client Services recognizes that students prefer a certain type of laptop, Bentley recommends that students use a Windows laptop as that aligns best with the software requirements for the curriculum.

Bentley has partnered with Micros Northeast to offer business-class HP and Lenovo laptops that meet the demands of the Bentley curriculum at educational pricing. Recommended configurations include a 4-year hardware and battery warranty, accidental damage protection, and access to a loaner laptop should your laptop need repair. Please visit the Bentley Computer Purchase Program site to view available purchase options.

Please review Bentley's minimum computer configuration which represents the power, speed and storage necessary to meet your academic needs. Macs, iPads, Chromebooks and Microsoft Surface Pro products cannot accommodate all software and screen size requirements for your courses and are not recommended. Utilizing these products will put you at a disadvantage in completing your academic coursework.

Bentley does not recommend the use of a Mac computer and cannot guarantee compatibility with Windows-only applications used in certain courses. Departments include Accounting, Computer Information Systems, Finance and several general business core courses. In most cases, students with Macs will need to purchase and install software to use Windows-only applications to complete course requirements. Installing virtualization software is both time consuming and requires advanced technical knowledge to install on your Mac computer.

Bentley offers on-campus warranty, accidental damage protection and non-warranty (for an additional fee) laptop repair services at the IT Help Desk through our partnership with Micros Northeast.

Laptops purchased through Micros Northeast are subject to the terms and conditions of the manufacturer's warranty.

Repair services for Lenovo, Dell, HP and Apple business-class laptops not purchased through Micros Northeast may be covered under the warranty subject to parts availability from the manufacturer.

Repair services for consumer-class laptops are generally not available through Micros Northeast.

Accidental damage coverage from many vendors, especially Apple, will have coverage limitations based on the type of laptop, damage caused and number of previous damage incidents. Please review your laptop warranty coverage and the Apple Care+ policy for your specific warranty coverage information.

For IT help or questions, please visit the IT support site Bentley Support Central (<https://bentley.service-now.com/bsc/>) and login with a Bentley email address and password or email helpdesk@bentley.edu.