

# HEALTH, COUNSELING, AND CARE TEAM

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## Health and Counseling

Bentley University supports the overall health and wellbeing of its students. The Health Center provides health and wellness services, and the Counseling Center provides mental health services. These centers work collaboratively to prepare students to thrive while at Bentley throughout their lives.

### Health Center

Confidential healthcare is available to all full-time Bentley students through the Health Center, with the cost primarily covered by tuition. The Health Center (<https://www.bentley.edu/university-life/student-health/health-center>) provides a wide variety of services to all Bentley students.

The After-Hours Nurse Advice line is available any time the Health Center is closed by calling the Health Center's main line, 781-891-2222.

University Police may be called in the event of an emergency at 781-891-3131; they will provide emergency response and transportation or call an ambulance if necessary. University Police is available 24 hours per day, seven days per week, at 781-891-2201 (for emergencies: 781-891-3131).

All full-time students must complete an online health history form, TB risk assessment form, and upload immunization records to the Health Portal (<https://bentley.medicatconnect.com/home.aspx>).

### Counseling Center

The Counseling Center (<https://www.bentley.edu/university-life/student-health/counseling-center>) is a mental health resource for all Bentley students seeking support. Through on-campus clinicians and external partnerships, the Counseling Center offers a range of mental health services to all Bentley students as part of their tuition.

After-hours mental health support is available 24/7 by calling the main Counseling Center line at 781-891-2274 and following the prompts. If experiencing a mental health emergency, University Police is available 24/7 at 781-891-3131.

The Counseling Center is accredited by the International Association of Counseling Services and abides by the ethical standards of the American Psychological Association and the National Association of Social Workers.

## Bentley Care Team

At Bentley, we recognize the diverse challenges our students may encounter during their academic journey. The goal of the Care Team (<https://www.bentley.edu/offices/student-affairs/bentley-cares>) is to connect students with essential resources and services to effectively navigate personal difficulties. We are a small multidisciplinary group of professional staff members on campus who collaborate across the university to support students.

If you have a non-urgent concern for a Bentley student, we encourage a private, empathetic conversation as a first step. You can enhance this support by referring the student to campus resources or submitting a Care referral. Submissions are reviewed during university business hours, typically within 1-2 business days. For emergencies, contact University

Police at 781-891-3131 (on-campus) or dial 911 (off-campus). The Care Team plays a secondary role to all urgent circumstances and should be contacted only after initial emergency notifications are made.

If you are unsure whether to submit a Care referral, please review the rest of the information on the Care Team website (<https://www.bentley.edu/offices/student-affairs/bentley-cares>). During business hours, you may also contact the Associate Director of Support Services at 781-216-7115 or the Office of Student Development, Conduct & Care at 781-891-2161.